

## **QUESTION AND ANSWERS**

### **RFQ 19H08021Q0056**

- 1. Can we deliver after 60 days?**
  - a. We request the time specified in the RFQ. It should be enough time to deliver.
- 2. Can we bid by items?**
  - a. No
- 3. Can we offer other brands other than those requested?**
  - a. Yes, if the other brand complies with the technical specifications requested.
- 4. Please indicate what is the scope of the installation?**
  - a. The installation will take place in an area of approximately 150 square meters. Video wall monitors will have to be installed with proper brackets and cabling to connect the monitors. There is a communications cabinet that will be used to house necessary components to interconnect audio and video peripherals. The computers already in place, will potentially need to be integrated with the rest of the main communication components to ease daily interactions.
- 5. We request a visit where the installation will take place, can we do this visit?**
  - a. No visits.
- 6. They can provide us with construction plans where the installation will be done?**
  - a. We have a video of the area where the installation will be done. Please contact Marcela Romero [Romeromx@state.gov](mailto:Romeromx@state.gov) to obtain the video.
- 7. Can you give us a contact in Dipol to talk to him about the installation?**
  - a. Contact will be provided to the awardee.
- 8. For item 57, how many annual visits do you request for maintenance and support?**
  - a. RFQ, page 26, Specs 057: Maintenance 1 visit every 3 months for a total of 4 visits a year.